

Minutes of the Baslow Health Centre Patient Participation Group (PPG) meeting held on Tuesday 14th July, 2015 at 6.30pm.

Present

Patients:

Ellie Anderson
Jane Buckham (Chair)
David Dawson
Gordon McPhie (Treasurer)
Keith Maslen (Minuting Secretary)
Julia Warne

Staff: Dr. Jordan, Alison Ward

1. Apologies for Absence

John Beauchamp, Jennifer Harris, Gerry Key, Peter Thompson, Lorna Wilson,

Ellie Anderson was welcomed to her first meeting

2. Advanced Nurse Practitioner Alison Ward

Alison Ward addressed the meeting outlining her role in the practice. Her work will complement that of the GPs. Nurses have to undergo extra training to become a Nurse Practitioner. This training gives her the ability to diagnose patients, treat and prescribe within the scope of her training and experience. As part of her role, Alison will be working with patients with long term conditions. Previous to her training in advanced nursing Alison was a practice nurse for twenty years. She has worked for Derbyshire Health United, providers of our out of hours service, and has worked in hospital wards, doing work similar to that of a junior doctor. Where a patient requires specialist care a referral would be made to a doctor for treatment. It is planned to be able to book online for appointments with the Advanced Nurse Practitioner.

3. Adoption of the Minutes of the Last Meeting

The minutes were accepted as a true record.

4. Matters Arising

Transport. (item 5:1) The withdrawal of the bus servicing Grindleford, Froggat and Curbar was seen as a problem but the size of the problem is not known. There is a need to identify the number of patients affected and the frequency of their visits. **ACTION: Surgery**

5. PPG Objectives for 2015-2016

5.1. Integrated Care / Loneliness.

David Dawson, Julia Warne, Ellie Anderson and Keith Maslen will form a sub-group to look at the issue of loneliness. Neil Moulden from the North Derbyshire Council for Voluntary Service has been booked to attend our next meeting. **ACTION: Loneliness subgroup**

5:2. Communications.

Gordon McPhie and Jane Buckham met with Clare De La Haye to set up an independent PPG Facebook and Twitter account. These accounts will have links to health care issues as well as information about the PPG and links to the newsletter. Ellie Anderson will join Jane and Gordon and Lorna Wilson in setting up and administering the social media accounts. **ACTION: Jane & Communications Subgroup**

5:3. Involving Younger Patients. This will be integrated with the Communications subgroup

6. Practice Update

6:1. Appointments. The time allotted for each appointment is 10 minutes. Some patients are bringing up several health issues or having had their issues dealt with are bringing up issues affecting their children. This results in consultations overrunning their allotted time. It would appear that this situation is becoming more common and is putting the Doctors under pressure. The PPG was requested to help with getting the message across to patients: "One Appointment One Patient, One Problem". Patients with complex problems may wish to make a double appointment. **ACTION: Gordon McPhie/ David Dawson**

6:2. The Real Peak Practice. Two 30 minute BBCs programmes featuring Baslow Health Centre will be broadcast on regional TV at 7pm on Thursdays 23rd. and 30th July

6:3. Dr. Waterfall would like to attend the PPG meetings but is not available on Tuesday evenings. It was suggested that the next meeting could be held on Thursday 3rd of September subject to the agreement of the four absentees. A decision on future meeting dates will be made at the next meeting. Keith Maslen will contact the absent members to obtain their views on the change of meeting date. **ACTION: Keith Maslen**

7. North Derbyshire CCG

Papers had been circulated covering the introduction of the "Dales Integrated Care Excellence "(DICE) and "Multidisciplinary Teams" (MDTs) and the "21C Project, #Joined up Care".

8. Meetings

8:1. North Dales PPG Network Copies of last meeting's minutes have been circulated.

8:2. The Next North Dales Network Meeting. 15th July at 6pm at the Agricultural Business Centre(ABC). Bakewell. Keith Maslen will be attending and other committee members were invited to attend.

9. Any Other Business

9:1. Blood Donors Shortage. It was suggested that social media and the Newsletter might highlight the need to recruit more donors. **ACTION: Communications Subgroup**

9:2. Derbyshire Dales District Council, Northern Area Forum Tuesday 28th July. The North Dales Clinical Commissioning Group will present an update on the development of joined up health care.

12. Date and time of the next Meeting: Thursday 3rd September at 6:30pm. 2015 (Please note the change of day and date from that previously published)

The meeting ended at 7.32pm.

Further Meeting Dates for 2015: to be discussed at the next meeting .

Please let Jane have any items for the agenda by Thursday 27th August, so that the agenda can be agreed and circulated in good time.