

# Minutes of the Baslow Health Centre Patient Participation Group (PPG) meeting held on Thursday 7th January 2016 at 6.30pm.

## Present

**Patients:** Ellie Anderson  
Jane Buckham (Chair)  
Gordon McPhie (Treasurer)  
Jennifer Harris  
Keith Maslen (Minuting Secretary)  
Peter Thompson  
Julia Warne  
Lorna Wilson

**Staff:** Dr. Waterfall

## 1. Apologies for Absence

John Beauchamp, David Dawson, Gerry Key

## 2. Adoption of the Minutes of the Last Meeting

The minutes were accepted as a true record.

## 3. Matters Arising

**Community Transport. Item 4:2:4.** It was reported that the Bakewell and Eyam Community Transport (BECT) petition had the highest number of petitioners of any previous petition received by Derbyshire County Council. The DCC will now have to debate the issue of cuts to the Community Transport Budget.

## 4. PPG Objectives for 2015-2016

### 4.1. Communications.

**4:1.1. Newsletter.** Gordon McPhie has circulated a draft copy of the next newsletter. The information given about the defibrillators needed to be checked. It was noted that the post code on the Car Park Defibrillator was that of the Methodist Church and could result in the ambulance service arriving at the wrong destination. It was understood that the Parish Council had the matter in hand. The newsletter will be distributed by e-mail and copies left in the surgery. **ACTION: Keith Maslen Gordon McPhie**

### 4:2. Vulnerable and Lonely Patients

**4:2:1. Local Community Directory.** Gordon presented the Local Directory which he had compiled. The meeting approved of his work and it was agreed to produce two copies for the surgery; one to be left with reception and one available for patients waiting for appointments. One copy would be produced for Ellie Anderson to take for the Methodist Church's Community Café. The identification of patients who need support was discussed. Hathersage Careline began with obtaining referrals from the Hathersage Luncheon Club. They have developed a group of people who give their time to call those people who have been referred by the person or family or friend. It was suggested that we might set up a workshop for a small group who would visit any patients referred to discuss the possibilities available in our area. **ACTION: Jane Buckham**

**4:3. Involving Younger Patients.** The Scouts have approached the Scout Association for advice concerning the engagement of families and parents in befriending services in our area. They are awaiting a response. Ellie Anderson is helping out at the Methodist Chapel Community Café and will take a copy of the Local Community Directory and the latest PPG Newsletter

**4:4. Urgent Prescription Delivery (UPD).** Following the introduction of the new protocol the volunteers have found it easier to find named properties in remote places and having the telephone number of the recipient has also been helpful. There is a request for more volunteers in the new newsletter. The average number of deliveries since August has been three per month

## 5. Practice Update

**5:1. Patient Records Online.** Patients can now access their records of immunization, test results, procedures, medications, blood pressure, etc. online. It is necessary to register for this with reception.

**5:2. Community Matron.** Ruth Brown has left and the post is now being advertised. It may take up to four months before the post is filled.

**5:3. Nurse Practitioner,** At the end of the six month trial period, Alison Ward's contract was not renewed, as not enough patients were booking consultations to make the position viable. The practice would like to get another GP but there are none available.

**6. North Dales PPG Network Meeting.**

The next Network meeting is to be held on the 20<sup>th</sup> January. Keith Maslen will attend and there was an open invitation for any other PPG member to go along if they should wish to attend.

**7. Any Other Business**

**7:1. Jane Buckham** informed the meeting that she would be stepping down from the chair at the next AGM. Dr. Waterfall thanked Jane for her contribution as the chairperson over the past three years.

**7:2 Julia Warn** presented her apology for not being able to attend the next meeting

**8. Date of the next Meeting. 3<sup>rd</sup> March 2016.**

**Future meetings 5<sup>th</sup> May (AGM)**

**The meeting ended at 7.20pm**

**Would members please let Jane Buckham [sjbuckham@yahoo.co.uk](mailto:sjbuckham@yahoo.co.uk) have any agenda items for the next meeting by Thursday 25<sup>th</sup> February, so that the agenda can be agreed and circulated in good time.**