

Minutes of the Baslow Health Centre Patient Participation Group (PPG) meeting held on Thursday 3rd March 2016 at 6.30pm.

Present

Patients: Gordon McPhie (Treasurer)
Jennifer Harris
Johnathan Harris
Gerry Key (Chair)
Keith Maslen (Minuting Secretary)
Lorna Wilson

Staff: Dr. Waterfall

1. Apologies for Absence

John Beauchamp, Jane Buckham, David Dawson, Peter Thompson, Julia Warne.

2. Adoption of the Minutes of the Last Meeting

The minutes were accepted as a true record.

3. Matters Arising

3:1. Patient Records Online (item 5:1.) Gerry Key commented that on a recent visit to Chesterfield Royal Hospital they could not access his Summary Care Records (SCR) as they did not appear to have a system compatible with the surgeries. Dr. Waterfall commented that systems should now be in place to enable all health professionals to access a patient's SCR providing the patient had not opted out.

3:2. Community Matron, (item 5:2). A new community matron has been appointed. Two new community nurses have yet to be appointed. The new community matron will be working with other practices in the North Dales CCG as well as Baslow.

4. PPG Objectives for 2015-2016

4:1. Communications.

4:1:1. Newsletter. Gordon McPhie reported that the newsletter has been published and circulated by email to all PPG members and those patients on the surgery's database. Copies were also available in the surgery and posted on the PPG notice board.

4:1:2 Social Media. The PPG's Facebook page is up and running with some informative pages, e.g. one which will let you work out the age of your heart and your life expectancy.

4:2. Vulnerable and Lonely Patients

4:2:1. Local Community Directory. Some patients have made positive comments about the Community Directory produced by Gordon and the PPG. The committee has yet to set up a workshop for a small group who would visit any referred patients, to discuss the possibilities available in our area. e.g. activities, befriending and transport. **ACTION: Jane Buckham**

4:3. Involving Younger Patients.

4:3:1. Scouts. There has been no news of the scouts progress in obtaining advice from The Scout Association, concerning the engagement of families and parents in befriending services in our area. **ACTION: Jane Buckham**

4:3:2. Recruiting younger PPG members. There was some discussion on the low number of younger patient members of the PPG. There are several younger patients in the virtual group but they are under represented on the committee.

4:4. Urgent Prescription Delivery Service. Following the article in the last newsletter four more patients have volunteered their services, bringing the number of volunteers up to thirteen

Practice Update

5:1. Systonline Patient Records. Patients will be able to view their "Detailed Coded Record" from 1st March. This has to be requested from the online service.

5:2. Administration Staff. The Practice is employing an apprentice in conjunction with Chesterfield College. The apprenticeship is in NVQ Business Administration.

5:3. Hope Practice Dispensary. The Hope dispensary is under threat from an application to open a pharmacy in the village and have requested support.

5:4. The Real Peak Practice. The BBC will be revisiting the practice to make the sequel.

6. North Dales PPG Network Meeting.

6:1. St John Ambulance Falls Service. The contract for this service is still under review by the CCG

6:2. Tideswell and Bakewell Practices. Whilst retaining separate contracts, they are now working together.

6:3. 21st. Century JoinedUpCare/Integrated Care. The public consultation has been postponed for the second time and is to be held in March.

6:4. Community Hospitals. The CCG is looking towards closing community beds and using the social services and the voluntary sector to increase care in the community with more care for dementia patients in their own homes.

6:5. A&E and Minor Injury Units (MIUs). There is a need to inform patients that A&E and MIUs are available for urgent care

6:6. Health and Social Care Funds. The funding for health and for social care will now be pooled.

6:7. Chesterfield Royal Hospital (CRH) Ophthalmology. Following complaints, regarding the appointments for the Ophthalmology Department, the CCG have flagged this issue and weekly checks have been set up. This has resulted in more clinics, the back log has been cleared and appointments improved.

7. Any Other Business

7:1. Patient Participation Group Awareness Week 6th-11th June. It was suggested that a poster or display in the surgery might be appropriate. The PPG Network might be encouraged to put something in the local press promoting the work of PPGs in the North Derbysire Dales.

ACTION: Keith Maslen

7:2. Transport Funding Cuts. Derbyshire County Council have put out a consultation paper and are requesting responses to their proposed cuts of all subsidized busses by 2017. This has been circulated to all PPG members and a poster has been put on the PPG notice board in the surgery foyer.

7:3. Parish Meeting. Baslow Parish Meeting will take place in the village hall on Thursday 10th March. Gordon McPhie will be representing the PPG

ACTION: Gordon McPhie

8. Date of the next Meeting. 5th May 2016 following the AGM.

The meeting ended at 7.45pm

The next meeting will be a short meeting, following the AGM, to appoint the officers of the committee and to identify our objectives for 2016-2017. If you have any urgent items for the agenda, please let Jane Buckham sjbuckham@yahoo.co.uk have them by Friday 22nd April, so that the agenda can be agreed and circulated in good time.