

Minutes of the Baslow Health Centre Patient Participation Group (PPG) meeting held on Tuesday 29th May, 2012 at 6.30pm.

Present

Patients:

Gillian Anderson
Jane Buckham
Denise Hall
Mary Hampton
Trish Lee
Keith Maslen (Minuting Secretary)
John Lambert
Lesley Platt
Richard Powell (Chair)
Nichola Vaughan,
Lorna Wilson

Staff:

Dr. Mark Bermingham
Karl Rex (Practice Manager)

Richard Powell welcomed Lorna Wilson and John Lambert to the PPG

1. Apologies for Absence

None

2. Adoption of the Minutes of the Last Meeting

The minutes of the last meeting were approved and signed as a true record.

3. Matters Arising

Patient Confidentiality Item 8:1:1. Karl Rex has spoken to the reception staff regarding this issue. Lorna Wilson suggested placing a glass screen between the reception and the waiting areas.

4. Election of Membership Secretary and Vice Chairperson

Membership Secretary	Lesley Platt.	Elected unopposed
Vice Chairperson.	Trish Lee	Elected unopposed

5. "Difficult Decisions: Healthcare for the Future" Meeting

Keith Maslen reported back from the meeting which examined the NHS list of nine principles which should help make the right decisions about health care in order to meet individual needs. The meeting worked in small groups giving feedback to the whole meeting on their reaction to the Principles. A list of comments made has been circulated to the committee by e-mail and a printed pamphlet given to each committee member. The PCT is to consider the group responses received from the six meetings they held throughout Derbyshire and will modify the list and content where appropriate and bring it to a future meeting to be held in the autumn. Some previous meetings attended concerning the setting up of the Clinical Commissioning Groups (CCGs) had not circulated feedback as promised. Keith was asked to contact the PCT regarding this issue. **ACTION: Keith Maslen**

6. National Association for Patient Participation (NAPP) Conference

Trish Lee and Keith Maslen gave feedback from the conference. Presentations from the General Medical Council and the Care Quality Commission explained their roles as statutory bodies regulating and overseeing the quality of health care. They outlined plans for the introduction of revalidation for GP Practices and the greater role patients would play in their own health care, the shaping of the health services and the revalidation process which will be introduced from April 2013.

Other presenters from NAPP, PPGs and PCTs addressed the issues regarding Clinical Commissioning Groups, steering patients towards making better choices when seeking health care, setting up Virtual Patient Reference Groups and the use of social networks to gain patient views and opinions.

7. Practice Update

7:1. New Build. The practice has now received a response from the Chatsworth Settlement Trust. However, because of the time lapse since the original plans were made and the increase in cost, new plans for a somewhat reduced facility will need to be drawn up. The meeting expressed a view that patients should be made aware of the progress.

ACTION: Karl Rex

7:2. Smoother Patient Journey. The practice staff will be conducting an exercise on Wednesday 13th June and have invited two PPG members to participate in how the practice operates, what works well and what does not work well. Nichola Vaughan and Jane Buckham will represent the patients. Other members were asked to give Nichola and Jane their thoughts and those of any other patients.

ACTION: PPG Members

7:3. SystemOne. The practice has begun the migrating of data from the current EMIS system. There will be reduced server service from August 13th for one week and EMIS will not be fully functional for this period. There will be a reduced number of patient consultations during the following week (20th-25th) as GPs will need extra time to get used to entering data onto SystemOne.

7:4. Medicine Shortages. The situation has got worse with the larger pharmacies finding difficulty in obtaining some drugs.

7:5. Dr. Margaret Hudson . Several patients have given positive feedback following consultations with Dr. Hudson.

7:6. Extended Hours. The extended Monday consultations were reported to be working well.

7:7. Medical Students. A new medical student will begin her placement in June.

8. Any Other Business

8:1. Keith Maslen suggested that at the next meeting the group should look at what areas should be addressed over the coming year. Members were asked to share their thoughts before the next meeting in order to save some meeting time. **ACTION: PPG Members**

8:2. Keith Maslen requested a larger table in the waiting room

8:3 Keith Maslen drew attention to the North Dales PPG Networking meeting to be held at the Bakewell Agricultural Business Centre at 6.00pm to 8.30 pm on Monday 18th June. Previous meetings were well worth attending and members were encouraged to attend if possible.

8:4. Lesley Platts had to spend a day at the Chesterfield Royal Hospital and was appalled at the quality of the food available. Other members were asked to check with recent Chesterfield Royal patients to find out if they had similar experience **ACTION: PPG Members**

8:5. Jane Buckham raised the issue of prescription errors that had been in the media recently. Dr. Bermingham and Jane assured everyone that the reported situation was taken out of context and errors were very rare.

9. Date and time of the next meeting. Tuesday 17th July' 2012

The meeting ended at : 8.10

Would members please let Richard Powell have any agenda items for the next meeting by Friday 7th July, so that an Agenda can be agreed and circulated in good time.

richardhenrypowell@gmail.co