

# Patient Participation Group Newsletter - Winter 2017/18



Baslow  
Health  
Centre

## Defibrillator training

The PPG is planning to organise training courses on how to use Automatic External Defibrillators (AED). If you are interested in attending a training course please send an email to Keith Maslen at [kmaslen@aol.com](mailto:kmaslen@aol.com) with your name and location.



The PPG is collecting information on where AEDs are situated and how many people have received training. We have information on the locations of AEDs in Baslow, Calver and Grindleford. It would be helpful if we knew the location of others and how many people have received training in their use. Please contact Keith as above if you can supply any information.

## Newholme Ward Closed Prematurely

Promises by North Derbyshire Clinical Commissioning Groups (NDCCG) to keep services going until alternatives were in place and had been proven to work, have been broken.

Derbyshire Community Health Services has struggled with staffing levels for the older people's mental health ward and made the decision to close Riverside Ward at Newholme Hospital "to maintain patient care and safe staffing levels".

The closure should deliver a small part of the £28 million cost savings targeted by NDCCG. To save costs smaller NHS units are being closed with part of the care they provided reallocated to larger central units and part planned to be provided by "better care in the community". Unfortunately, the Newholme unit has been closed before provisions for better care in the community are fully in place.

## Parkinson's Clinic

As part of the Newholme Hospital closure reorganisation the Parkinson's clinic has now moved to Baslow Health Centre on Wednesdays.

## From Dr Gill:

I am delighted to have started here at Baslow Health Centre in November and am settling in well so far. I have received a fantastic welcome from Drs. Jordan and Waterfall, as well as from Karl, the practice manager, and the other staff, and am thankful to them for helping me settle in. The warm welcome from many of the patients has also been gratefully received.

I hope to bring to the practice the all-round experience I have gained in the last 8 years working as a GP partner at a busy large practice in Sheffield, along with regular sessions at the Out of Hours service there. I also have an interest in Dermatology, having completed the Cardiff University Diploma in Practical Dermatology in 2014, and hope to further this interest at Baslow.

Coming from outside, it is clear that the small size of this practice is one of its main strengths. It allows a much more personalised service and a higher level of continuity of care. You may or may not be aware that small practices are becoming increasingly unusual in the current NHS climate, and I hope that my joining the practice will complement the current excellent team and help to bolster the practice's resilience in the longer term.



## Public transport

DCC's Derbyshire Connect 'shopping' buses went into service on 2 October 2017. They replace the Dial-a-Bus (DAB) services previously run, on the council's behalf, by the county's six community transport groups.

The new Derbyshire Connect Shopping minibus service is for people who are unable to use conventional bus services, because of mobility difficulties or because they live in areas where public transport is limited. They will initially operate in the same way as the old-style DAB services, running door-to-door, picking up passengers from home and taking them to an agreed destination such as local shops, the bank, post office, chemist or supermarket.

Every community in Derbyshire will have the opportunity for a weekly shopping trip.

Gold Card holders can travel free-of-charge after 9.30am – previously they paid a £3 flat rate return fare.

Derbyshire Connect shopping buses in the Dales & High Peak are being run by Ashbourne Community Transport. Shopping trips to Buxton run from Baslow, Bakewell, Beeley and Pilsley on Thursdays and from Calver, Curbar, Eyam and Great Longstone area on Mondays.

To book Telephone: 01335 300 670

## Bytes

### Ipsos MORI GP Patient Survey.

Baslow Health Centre patients have rated the practice the third best (of 36) in the North Derbyshire Clinical Commissioning Group.

### Hearing Aid Batteries.

There appears to be no alternative provision for the collection of hearing aid batteries when Newholme closes. The nearest source would appear to be Whitworth Hospital or the Deaf and Hearing Support Centre at the Wheatbridge Medical Centre, Chesterfield. In exceptional circumstances hearing aid batteries will be posted out to anyone with mobility problems who is unable to collect them in person and has no one to collect batteries for them.

### Medicines Waste.



£6.9 million is the cost of unused medicines in Derbyshire. Patients are urged not to stockpile medicines or to order repeat medications they may have stopped taking. Patients should discuss stopping taking medicine with their doctor first.

### Health professionals in England are to be told to ask patients aged 16 or over about their sexual orientation, under new NHS guidelines.

NHS England said no-one would be forced to answer the question but recording the data would ensure that "no patient is discriminated against". It expects sexual orientation monitoring to be in place across England by April 2019.

A spokesperson from the NHS claimed: "All health bodies and local authorities with responsibility for adult social care are required under the Equality Act to ensure that no patient is discriminated against."

The Family Doctor Association said it was potentially intrusive and offensive for GPs to monitor people's sexuality.

### Hospital care - Proof of identification

As part of measures against health tourism some hospitals are tightening up on admission procedures. Hospitals have a legal obligation to establish who is entitled to free NHS treatment. All patients who attend hospital may be asked questions regarding residency and could be asked to provide evidence to show that they have the right to live here. Patients may need photo ID eg passport and a recent services bill eg Council Tax bill. Check before your appointment.



